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Organisation internationale de normalisation
International Organization for Standardization
Международная Организация по Стандартизации



Our ref. STAND POL

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**TO THE CHAIRMEN AND SECRETARIES
OF ISO TECHNICAL COMMITTEES,
SUBCOMMITTEES AND PROJECT
COMMITTEES**

ISO Code of Conduct for Technical Committees

Dear Sir or Madam,

I am pleased to send you the new ISO [Code of Conduct](#) for technical committees. The Code of Conduct aims to make a positive contribution to ISO work by setting out a Technical Management Board (TMB)-endorsed conduct for participants in ISO technical meetings.

This Code of Conduct applies to all those who participate in the ISO standards development process, including chairs, secretaries and all experts (including those nominated by organizations in liaison) and I ask you to please **raise awareness and encourage its implementation** at all committee meetings.

We want to monitor use and implementation of the Code of Conduct, so please send us your feedback to livinglab@iso.org.

The idea for an ISO Code of Conduct for those participating in technical work came from an ISO change management project called the Living Lab. In the Living Lab, ISO is conducting a full review of the standards development process to make it simpler, faster and better. The Code of Conduct was drafted in consultation with the Technical Management Board and presented at the Chairs' conference in June 2011. Feedback from the conference helped to refine and finalize the Code of Conduct. More details about the Living Lab will be discussed at the ISO General Assembly in September.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'M. Smith', with a long horizontal stroke extending to the right.

Michael A Smith
Senior Advisor, Technical Policy

Enclosure

ISO Code of Conduct for the technical work

This Code of Conduct (Code) is to facilitate ISO's work which is carried out in an international, multi-stakeholder, multi-sector environment. It applies to people who choose to participate in an ISO committee, working group or other consensus group. The Code is an obligation for participation in the above groups that work in the framework of the ISO/IEC Directives.

As participants in ISO work, we acknowledge the responsibility and value of participating in developing International Standards. We therefore adhere to this Code in accordance with the terms below.

<p>Work for the net benefit of the international community</p>	<p>We recognize that the development of International Standards is for the net benefit of the international community, over and above the interests of any individual or organization. We are committed to advancing International Standards within their agreed scope and we will not hinder their development.</p>
<p>Uphold consensus and governance</p>	<p>We will uphold the key principles of International Standardization: consensus, transparency, openness, impartiality, effectiveness, relevance, coherence and the development dimension.</p>
<p>Agree to a clear purpose and scope</p>	<p>We are committed to having a clear purpose, scope, objectives, and plan to ensure the timely development of International Standards.</p>
<p>Participate actively and manage effective representation</p>	<p>We agree to actively participate in standards development projects. We will make our contributions to the work through the official procedures in accordance with the ISO/IEC Directives.</p>
<p>Escalate and resolve disputes</p>	<p>We will identify and escalate disputes in a timely manner to ensure rapid resolution. We will uphold the agreed dispute resolution processes.</p>
<p>Behave ethically</p>	<p>We will act in good faith and with due care and diligence. We will avoid collusive or anticompetitive behaviour. We will promote a culture of fair and ethical behaviour.</p>
<p>Respect others in meetings</p>	<p>We are committed to respecting others and the professional culture of international standardization within ISO. In meetings we are committed to:</p> <ul style="list-style-type: none"> • conducting ourselves in a professional manner • respecting others and their opinions • accepting group decisions • ensuring that the views of all (including those whose first language is not that of the meeting) are heard and understood